

GENERAL TERMS AND CONDITIONS OF SALES AND SUPPLY

1. DEFINITIONS

For the purpose of these General Terms and Conditions of Sale and Supply (hereinafter the "Conditions"), the following terms shall have the meaning set forth below:

- "Seller" or "sInfraRed": sInfraRed Pte. Ltd., UEN No. 200811147D, with its registered office at Blk 28 Sin Ming Lane, #06-143 Midview City, Singapore 573972, acting through its duly authorized representative.
- "Customer": the party who purchases the Products and/or Services;
- "Products/Services": any products or services of Seller, purchased by Customer and to be supplied by Seller.
- "Force Majeure": an inevitable and unforeseen event.

2. APPLICABILITY

These Conditions shall apply to each order, sale and/or supply of Products/Services of sInfraRed to Customer. No other terms or conditions requested by the Customer are applicable, unless if explicitly accepted by sInfraRed in writing. The Customer also agrees that in entering into a purchase order, it does not rely on any such representations which are not confirmed by the Seller in writing. A purchase order shall only be binding on sInfraRed upon sInfraRed's confirmation in writing of the order.

The Conditions herein complete the Seller's commercial offer they are attached to and the latter prevail over the Conditions in case of contradiction or conflict. Acceptance of the Seller's offer implies the endorsement of the following Conditions, which shall prevail over any other terms and conditions put forward by the Customer.

By sending an order to the Seller, the Customer is deemed to have entirely accepted these Conditions.

3. PRICE

The price to be paid by the Customer for the Products and/or Services, is indicated in the order confirmation. Unless otherwise agreed upon, the prices are net, excluding all expenses and all taxes, fees or charges of any nature whatsoever, imposed currently or in the future by any federal, state, or other governmental authority upon or with respect to the sale, purchase, delivery, shipment, storage, processing, use or consumption of any of the Products and/or Services covered hereby. In the event sInfraRed is required to pay any such tax, fee or charge, Customer shall reimburse sInfraRed. All prices are in Euro or in any other currency agreed between Customer and Seller. When a different currency than Euro (€) is used, the offer is valid for a fluctuation of the currency rate lower than or equal to 3 %. The reference currency rate is the one at the date of the offer.

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The prices are:

- Exclusive from any taxes and duties.
- Inclusive of the relevant packing.
- Based on current economic and financial conditions at the date of the quotation.

4. PAYMENT TERMS

All invoices are payable within fifteen (15) calendar days from the invoice date without any discount, suspension or set-off. If payment of any amount due is not effected as agreed upon, sInfraRed shall be entitled, without prejudice to any other rights, to charge, without any prior notice required, interest on any overdue amount until the day of settlement. Such interest shall be calculated at the then current interest rate applied by the European Central Bank in main refinancing operations plus seven (7) percent per year. All collection expenses incurred by sInfraRed are for the account of the Customer.

5. DELIVERY AND SHIPMENT

The Products and/or Services will be delivered Ex Works sInfraRed's premises in Singapore and/or Xenics' premises in Belgium (per Incoterms 2010). Any delivery schedule serves as an indication only and is based upon prompt receipt from Customer of all necessary information. sInfraRed shall use its reasonable efforts to deliver the Products and/or provide the Services according to the proposed time schedule. However, failure by sInfraRed to deliver within the agreed schedule, for whatever reason, shall not entitle Customer to terminate the agreement or to claim liquidated or other damages. Seller shall not be liable for delay in delivery or failure to perform the Services attributable to causes beyond its control or occasioned without its willful misconduct or gross negligence. In the event of any such delay or failure, the date of delivery shall be deferred for a period equal to the time lost by reason of the delay or failure.

6. TRANSFER OF RISK AND PROPERTY

All risk of loss or damage is transferred from sInfraRed to Customer upon delivery.

Without prejudice to the Customer's obligation to pay on time and in accordance with the provisions detailed herein, title to the Products will remain with sInfraRed until Customer has fulfilled its financial obligations in connection with said Product(s).

7. INSPECTION AND ACCEPTANCE

Customer shall examine the Products promptly upon delivery thereof. Within twenty (20) calendar days of such delivery, Customer shall notify sInfraRed in writing of any complaint that the Customer may have concerning the Product delivered. If Seller has not received any notice of Customer within said 20-day period, the Products will be deemed accepted.

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8. WARRANTY

- (a) PRODUCT WARRANTY. sInfraRed warrants to Customer the Product delivered by sInfraRed hereunder shall be free from defects in material and workmanship when used under normal operation conditions for a period of maximum twelve (12) months following the delivery of the Product, except for Stirling Cooled engines for which it is twelve (12) months or 3000 operating hours, whichever occurs first. Customer shall notify sInfraRed in writing of all defects not detectable at the time of the inspection as stated above despite all reasonable care ("hidden defects") no later than ten (10) calendar days following its detection. Failure to notify sInfraRed within the time periods stated above shall void the warranty. sInfraRed's maximum liability under this warranty is limited to the obligation to either repair, replace or, at its sole option, to credit Customer's account up to the purchase price. sInfraRed shall not be liable under this warranty (i) for any defect caused by force majeure, (ii) for any defect caused by normal tear and wear, and (iii) where the Product is subjected to abnormal usage or where the defects are caused by accident, neglect, misuse, unauthorized alteration or other improper actions on the part of Customer or any third party (iv) if the Product has been incorporated by or on behalf of Customer or by a third party into another product.
- **(b) SERVICE WARRANTY.** sInfraRed warrants the Services are provided in a professional manner, taking into account the actual status of knowledge in the field concerned. Customer shall immediately notify sInfraRed in writing of any complaint that the Customer may have concerning the Services. Failure to notify sInfraRed within ten (10) days following the date of delivery of the services shall void the warranty. sInfraRed shall, at its sole discretion, either re-perform the affected Service or refund the Customer on a pro-rata basis, the Service fee paid for the affected Service.

THE FOREGOING WARRANTY CONSTITUTES SINFRARED'S ENTIRE WARRANTY AND IS EXCLUSIVE OF ALL OTHER WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS.

9. LIMITATION OF LIABILITY

sInfraRed is not liable for any damage arising from improper use or incorrect maintenance of the Products. sInfraRed is not liable for any damage that occurs after modifications, incorporations or repairs by or on behalf of Customer or any third party. sInfraRed's liability for the Products delivered by sInfraRed to Customer is in any event limited to the direct damages suffered by the Customer as a result of willful misconduct or gross negligence by sInfraRed or its employees. SAVE AS PROVIDED HEREIN, SINFRARED'S LIABILITY OF ANY CLAIM OF ANY KIND, WHETHER BASED IN CONTRACT, IN TORT OR OTHERWISE FOR ANY EXPENSE, INJURY, LOSS OR DAMAGE ARISING OUT OF OR IN CONNECTION HERETO SHALL IN NO CASE EXCEED THE PRICE EFFECTIVELY PAID BY CUSTOMER FOR THE PRODUCTS/SERVICES WHICH GIVES RISE TO THE CLAIM WITH AN OVERALL MAXIMUM OF 1 500 000 €. IN NO EVENT SHALL SINFRARED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER RESULTING FROM SINFRARED'S PERFORMANCE OR FAILURE TO PERFORM OR THE PERFORMANCE OR USE OF THE PRODUCTS/SERVICES SOLD, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE AND LOSS OF GOODWILL.

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10.1 INTELLECTUAL PROPERTY RIGHTS, TRANSFER OF RIGHTS AND CONFIDENTIALITY

Except as required by law, Customer will not disclose to any third party, except to its own employees, on a need-to-know-basis, any information or data of a confidential nature disclosed by sInfraRed ("Confidential Information"), nor will it use such Confidential Information other than in furtherance of a business relationship with sInfraRed. Any permitted disclosure shall include the requirement that the person to whom such Confidential Information is disclosed shall be subject to the same obligations of non-disclosure and restricted use, as contained herein. All intellectual property rights in and to the Products are and remain the exclusive property of sInfraRed. No patent or other intellectual property right, title, or license is granted to Customer, except as otherwise agreed. The Products/Services may not be reproduced, reverse-engineered, multiplied, disclosed or exploited either in whole or in part without the prior, written and express consent of sInfraRed.

To the extent that IPR are embedded in a Product, the sale of such Product shall not constitute a transfer of ownership rights or title in the IPR to Customer, but shall imply a non-exclusive, non-sublicensable, and non-transferable license under Seller's IPR to Customer to use such IPR always in association with the Product and for limited purposes of integration, operating, and using the said Product only.

10.2 PERSONAL DATA PROTECTION ACT

The Customer agrees that the Seller may collect and use any personal data collected from the Customer for any or all of the following purposes:-

- (a) performing obligations in the course of or in connection with the Seller's provision of the Products and/or Services to the Customer;
- (b) verifying the Customer's identity;
- (c) responding to, handling, and processing queries, requests, applications, complaints and feedback from the Customer;
- (d) managing the Customer's relationship with the Seller;
- (e) processing payment or credit transactions:
- sending the Customer marketing information about the Seller's goods or services including notifying the Customer of upcoming marketing events, initiatives and promotions, lucky draws, membership and rewards schemes and other promotions;
- (g) complying with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority;
- (h) any other purposes for which the Customer had provided the information;
- (i) transmitting to any unaffiliated third parties including the Seller's third party service providers and agents, and relevant governmental and/or regulatory authorities, whether in Singapore or abroad, for the aforementioned purposes; and
- (i) any other incidental business purposes related to or in connection with the above.

The Seller may disclose the Customer's personal data: (a) where such disclosure is required for performing obligations in the course of or in connection with the provision of the Products and/or

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Services requested by the Customer; or (b) to third party service providers, agents and other organisations the Seller had engaged to perform any of the purposes listed above.

The purposes listed in the above clauses may continue to apply even in situations where the relationship the Customer has with the Seller (for example, pursuant to a contract) has been terminated or altered in any way, for a reasonable period thereafter (including, where applicable, a period to enable the Seller to enforce its rights under any contract with the Customer).

11. GOVERNING LAW AND DISPUTE RESOLUTION

These Conditions shall be governed by and construed in accordance with the laws of Singapore. All disputes shall be exclusively settled by the courts of Singapore.

12. OBSOLESCENCE

As a result of the continuous evolution of the technologies, the Seller does not guarantee the continuity of supply of Fit, Form, Function products for a long period of time. The Seller will negotiate with the Customer, on fair and reasonable bases, the best way to overcome this situation in accordance with the Customer needs.

13. EXPORT REGULATION

sInfraRed and Customer agree to comply with all applicable export laws and regulations. All sInfraRed InfraRed products are subject to the export regulations following the Wassenaar Regime and/or other international or national export control rules. An export license from the competent local authority might therefore be required when the Customer (re-)exports these products. An authorization from the Belgian and/or Singaporean authorities might also be required following the obligation the Customer subscribed to when signing the end use certificate. These export licenses and the application of the local export regulation will be Customer's sole responsibility. For the avoidance of doubt, the Customer shall be responsible for the payment of any duties on the importation of Products into the country of destination. No sInfraRed products can be sold and shipped to individuals and entities subject to sanctions or other measures imposed by the United Nations Security Council or any other competent authority.

As consequence of the foregoing and notwithstanding the execution of the contract, in case any required authorizations are not granted by the concerned administration, the Seller shall not be capable of delivery and shall not be liable for any consequences and damages to the Customer with this respect, failing to get such authorization being deemed as an event of Force Majeure.

14. ETHICS

As a responsible and compliant company with international ethical standards, the Customer warrants that the Seller is not selling or liaising with any company infringing anti-corruption laws or regulations.

As consequence of the foregoing, by ordering Product, the Customer solemnly declares that (i) it has not infringed any anti-corruption laws or regulations; (ii) neither it, its representatives nor its executive managers have been, to the best of its knowledge, subject to civil or criminal sanctions,

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in Singapore or abroad, for infringement of anti-corruption laws or regulations; and (iii) no investigation or proceedings which could lead to such sanctions have been brought against it or against such person.

The Customer warrants that it complies with the legal provisions against corruption in accordance with a.o. the OECD Convention of 1997 and the United Nations Convention against Corruption (UNCAC) of 2003.

The Customer further warrants that it has not granted and shall not grant, directly or indirectly, any gift, present, payment, remuneration or benefit whatsoever aiming at getting or as counterpart to any Contracts executions or Products deliveries by the Seller. The Customer shall inform the Seller's executive management of any gift, present, payment, remuneration or benefit whatsoever that it may grant, directly or indirectly grant to any employee, executive manager or representative of the Seller or of its Affiliates or to any people that may influence their decision within the frame of the execution or performance of any Contracts or Products deliveries from the Seller. In the event of failure to comply with this clause, the Seller shall automatically have the right to terminate the Contract and any pending Product delivery with immediate effect and without compensation to the Customer, and without prejudice to any remedies the Seller may claim from the Customer as consequence thereof.

15. TERMINATION

sInfraRed is entitled to terminate the Agreement by registered letter without any liability or obligation to pay compensation in case: (i) of non-payment of the invoice, (ii) the Customer files for bankruptcy or requests a postponement of payment, (iii) of declaration of bankruptcy, settlement or annulment, or (iv) a similar procedure is initiated due to which payment to sInfraRed is ceased. The Agreement cannot be cancelled by the Customer, except with sInfraRed's prior written consent. In such case, where sInfraRed approves a cancellation, sInfraRed reserves the right to charge the Customer with reasonable costs based upon expenses already incurred, including, without limitation, any work done, material purchased and also including sInfraRed's usual overhead for a minimum amount of 30% of the total amount of the invoice.

16. FORCE MAJEURE

Whenever sInfraRed, as a result of Force Majeure, is unable to carry out the Agreement, each party has the right to unilaterally terminate the Agreement by registered letter, in the event that after a period of two (2) months from the notification by sInfraRed to the Customer regarding the situation of Force Majeure, the situation of Force Majeure remains unsolved, without sInfraRed being liable to pay damages to the Customer.

17. INVALID CLAUSE

In the event a provision of these Conditions should be invalid, this will not lead to the invalidity of the remaining provisions of these Conditions. sInfraRed will replace the invalid provision with a provision that comes as close as possible to the original intended meaning of the provision.

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18. NO WAIVER

No failure to exercise, and no delay in exercising, on the part of the Seller, any privilege, power or rights hereunder will operate as a waiver thereof. Further, no waiver by the Seller of any breach of the Conditions by the Customer shall be considered as a waiver of any subsequent breach of the same or any other provision.

19. CONTRACT (RIGHTS OF THIRD PARTIES) ACT

The Seller may assign or sub-contract the Products and/or Services if this is necessary for operational reasons or in connection with a business transfer or reorganisation. That being said, any party who is not a party hereto shall have no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce or enjoy the benefit of any term of this Conditions.

20. AMENDMENT

No variation to the Conditions shall be binding unless agreed in writing between the Customer and the Seller. Any typographical, clerical or other error or omission in any sales literature, quotation, price list, acceptance of offer, invoice or other document or information issued by the Seller shall be subject to correction by the Seller without any liability on the part of the Seller.

21. HEADINGS

The headings in the Conditions are for convenience only and shall not affect its interpretation.